

A 90-minute workshop that will transform the culture of email communication for your team



**Email & Workplace Productivity Expert** 

Steuart G. Snooks

As a leading Email & Workplace Productivity Expert and Thought Leader, Steuart brings more than 18 years of research and experience in presenting the proven Email Management Best Practices to this program.

highly practical, easily implemented strategies he teaches will radically transform your experience when working with email.

It provides a framework of best practice etiquette and protocols that ensure a consistent approach to writing clear, concise, actionable email that get results.

## Step 1: MASTERCLASS (90 mins - Live or Virtual)

- Learn proven email protocols for writing effective subject lines, use of To/CC/BCC/Reply All protocols, how to structure email body for maximum impact and prompt responses
- Participants immediately apply practical 'handson' implementation on their computer

# Step 2: IMPLEMENTATION AND COACHING

1-2 weeks of implementation 'on the job' to consolidate new practices with coaching as needed

## Step 3: REVIEW & EVALUATION

Review workshop to evaluate progress, troubleshoot issues and fine-tune settings

# **Webpage of Supporting Resources**

#### Effective Email Etiquette & Protocols

#### Resources page















- Email Protocols Document
- Handout
- The Timeless Solution article

1 page Tip Sheets

The following Tips Sheets summarise each of the strategies from the 7 Ways to Write More Effective Email program.

Click each image below to download the individual tip sheet. You might like to print them as handy A5 size and laminate them to keep close to your computer







One page Tips Sheets







#### 1 page 'Cheat Sheets'

These one page cheat sheets summarise the key strategies discussed in The Science of Writing Effective Email program.

Click each image below to download the Individual Cheat Sheet. You might like to print them as handy A5 size and lamihate them to keep close to your compute







One page 'Cheat Sheets'

#### Timvo ann

Click image below for a short video explaining the terrific Timyo app, which is available for both Outlook and Gmail - on desktop, laptop and mobile devices.



**Boomerang for Outlook** 

# How to manage incoming 'CC' email

See below for a short, sharp lutorial showing how to manage CC email using a rule and conditional formatting.



- Useful Outlook add-on apps
- Tutorial video

# Get Help with 1:1 Coaching

If you need it, book a 15-minute 1:1 online coaching session with me to troubleshoot any issues and fine tune your settings.

Click on the link below to choose a suitable time:

https://calendly.com/steuart-3/15-minute-





Link to book 1:1 coaching

